# ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM (AHCCCS)

Companion Document
and
Transaction Specifications
for HIPAA
NCPDP Encounter Transactions

Version 1.1

**June 2007** 

# **DRAFT**

# **Revision History**

Date	Version	Description	Author
6.26.2006	1.0	Draft for distribution to health	AHCCCS
		plans.	Information
			Services Division
6.15.2007	1.1	NPI updates and Permission to	AHCCCS
		Reproduce	Information
			Services Division

# Change Summary

#	Location	Previously Stated	Revision
1	Footer throughout document	-	Materials Reproduced With the Consent of ©National Council for Prescription Drug Programs, Inc. 1988, 1992, 1999, 2000, 2007 NCPDP
2	p.5, §2.1 Transaction Overview, Claim Submission subsection, last paragraph	-	AHCCCS accepts all electronic transaction submissions as detailed in the Implementation Guide. The purpose of the Companion Document is to identify any unique requirements for data elements needed within transaction guidelines to help Trading Partners submit their claims.
3	p.19, §5.2 Encounter Transaction Specifications – NCPDP Encounters, a new subsection entitled NPI Contingency Plan following subsection Transaction Specifications Table		All AHCCCS system programming changes to support NPI implementation are complete, but AHCCCS is operating in an optional use period that allows providers to submit their Legacy Identifier number (any identifier previously used to identify a health care provider prior to NPI), their NPI number (that is known to the AHCCCS system) or both.  Dual Use AHCCCS began to accept NPIs on transactions as of 1/1/2007. If the NPI is sent on a transaction, only the NPI is used to process the transaction even though a Legacy Identifier may be present on the transaction. For example, AHCCCS will not attempt to process a transaction using the Legacy Identifier if the NPI is present on the transaction but not on file with AHCCCS. If the NPI has not been registered/enrolled by AHCCCS, then the transactions may be structured in different ways depending upon the provider's role in regards to the encounter submission.  Consequently, NCPDP Encounter Transactions may be structured in different ways depending upon the provider's role in regards to the encounter submission.  Primary (pharmacys SHOULD use an NPI (if required for their provider type), but AHCCCS will accept submission of both the NPI and/or other legacy identifiers until a future date.  Secondary (prescribing) providers (if required) SHOULD use an NPI,

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			but AHCCCS will accept submissions of both the NPI and/or other legacy identifiers until a future date.
			* Monitor AHCCCS' web page (http://www.azahcccs.gov/hipaa/Docum ents/PDFs/NPIDocuments/) for the latest updates regarding the NPI Contingency Plan.
4	p.21, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B1 Original Encounter Record, entire row for Element 101- A1	Transaction Header 101-A1 BIN NUMBER Card Issuer ID or Bank ID Number used for network routing.  The BIN Number assigned by the pharmacy that submitted the claim that generated this encounter.	<deleted></deleted>
5	p.21, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B1 Original Encounter Record, entire row for Element 104- A4	Transaction Header 104-A4 PROCESSOR CONTROL NUMBER Number assigned by the processor.  The Processor Control Number of the PBM that processed the claim that generated this encounter. The Processor Control Number is equivalent to the provider's Patient Account Number.	<deleted></deleted>
6	p.21, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B1 Original Encounter Record, entire row for Element 110- AK	Transaction Header 110-AK SOFTWARE VENDOR/ CERTIFICATION ID ID assigned by the switch or processor to identify the software source.  The Software Vendor Certification ID of the PBM that processed the claim that generated this encounter.	<deleted></deleted>
7	p.21, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B1 Original Encounter Record, Definition/Format columnn of Element 330-CW	?? – delete row ??	Health Plan CRN

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#	Location	Previously Stated	Revision
9	p.22, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B1 Original Encounter Record, entire row for Element 467-1E p.22,	Prescriber 467-1E PRESCRIBER LOCATION CODE Location address code assigned to the prescriber as identified in the National Provider System (NPS).  Any valid value. Compound	<deleted></deleted>
	§5.2 Encounter Transaction Specifications – NCPDP Encounters, B1 Original Encounter Record, entire row for Element 488- RE	488-RE COMPOUND PRODUCT ID QUALIFIER Code qualifying the type of product dispensed. 03 National Drug Code (NDC)	
10	p.22, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B1 Original Encounter Record, entire row for Element 489- TE	Compound 489-TE COMPOUND PRODUCT ID Product identification of an ingredient used in a compound.  The NDC Code for the compound ingredient in 5/4/2 format. Each NDC sub-field should be right justified and, if necessary, filled with high order zeros	<deleted></deleted>
11	p.23, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B2 Reversal or Void Record, entire row for Element 101- A1	Transaction Header 101-A1 BIN NUMBER Card Issuer ID or Bank ID Number used for network routing.  The BIN Number assigned by the pharmacy that submitted the claim that generated this encounter.	<deleted></deleted>
12	p.23, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B2 Reversal or Void Record, entire row for Element 104- A4	Transaction Header 104-A4 PROCESSOR CONTROL NUMBER Number assigned by the processor.  The Processor Control Number of the PBM that processed the claim that generated this encounter.	<deleted></deleted>

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13	p.23,	Transaction Header	<deleted></deleted>
	§5.2 Encounter Transaction	110-AK	
	Specifications – NCPDP	SOFTWARE VENDOR/	
	Encounters,	CERTIFICATION ID	
	B2 Reversal or Void Record,	ID assigned by the switch or processor to	
	entire row for Element 110-	identify the software source.	
	AK	•	
		The Software Vendor Certification ID of	
		the PBM that processed the claim that	
		generated this encounter.	
14	p.23,	Transaction Header	<deleted></deleted>
	§5.2 Encounter Transaction	101-A1	
	Specifications – NCPDP	BIN NUMBER	
	Encounters,	Card Issuer ID or Bank ID Number used	
	B3 Replacement Record,	for network routing.	
	entire row for Element 101-	8	
	A1	The BIN Number assigned by the	
		pharmacy that submitted the claim that	
		generated this encounter.	
15	p.23,	Transaction Header	<deleted></deleted>
	§5.2 Encounter Transaction	104-A4	
	Specifications – NCPDP	PROCESSOR CONTROL NUMBER	
	Encounters,	Number assigned by the processor.	
	B3 Replacement Record,		
	entire row for Element 104-	The Processor Control Number of the	
	A4	PBM that processed the claim that	
		generated this encounter.	
16	p.23,	Transaction Header	<deleted></deleted>
	§5.2 Encounter Transaction	110-AK	
	Specifications – NCPDP	SOFTWARE VENDOR/	
	Encounters,	CERTIFICATION ID	
	B3 Original Encounter	ID assigned by the switch or processor to	
	Record,	identify the software source.	
	entire row for Element 110-		
	AK	The Software Vendor Certification ID of	
		the PBM that processed the claim that	
		generated this encounter.	
17	p.23,	Prescriber	<deleted></deleted>
	§5.2 Encounter Transaction	467-1E	
	Specifications – NCPDP	PRESCRIBER LOCATION CODE	
	Encounters,	Location address code assigned to the	
	B3 Replacement Record,	prescriber as identified in the National	
	entire row for Element 467-1E	Provider System (NPS).	
		A 11: 4 1	
10	n 24	Any valid value.	dolotod
18	p.24,	Compound	<deleted></deleted>
	§5.2 Encounter Transaction	488-RE	
	Specifications – NCPDP	COMPOUND PRODUCT ID	
	Encounters,	QUALIFIER Code qualifying the type of product	
	B3 Replacement Record, entire row for Element 488-	Code qualifying the type of product	
	RE	dispensed.	
	I KL	National Drug Code (NDC)	
		Tradiolial Ding Code (NDC)	

## NCPDP Encounter Companion Document

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#	Location	Previously Stated	Revision
19	p.24, §5.2 Encounter Transaction Specifications – NCPDP Encounters, B3 Replacement Record, entire row for Element 489- TE	Compound 489-TE COMPOUND PRODUCT ID Product identification of an ingredient used in a compound.  The NDC Code for the compound ingredient in 5/4/2 format. Each NDC sub-field should be right justified and, if necessary, filled with high order zeros	<deleted></deleted>

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#### 1 Introduction

## 1.1 Document Purpose

# Companion Documents

HIPAA Transaction Companion Documents are available to electronic trading partners (health plans, program contractors, providers, third party processors, and billing services) to clarify information on HIPAA-compliant electronic interfaces with AHCCCS. The following Companion Documents are being produced:

- 834 Enrollment and 820 Capitation Transactions
- 270 Eligibility Request and 271 Eligibility Response Transactions
- 837 Claim Transactions
- 835 Electronic FFS Claims Remittance Advice Transaction
- 837 and NCPDP Encounter Transactions
- 277 Unsolicited Claim Status Transaction (Encounters)

#### HIPAA Overview

The Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA, Title II) require the federal Department of Health and Human Services to establish national standards for electronic health care transactions and national identifiers for providers, health plans, and employers. The Act also addresses the security and privacy of health data. The long-term purpose of these standards is to improve the efficiency and effectiveness of the nation's health care system by encouraging widespread use of standard electronic data interchanges in health care.

The intent of the law is that all electronic transactions for which standards are specified must be conducted according to the standards. These standards were reviewed through a process that included significant public and private sector input prior to publication in the Federal Register as Final Rules with legally binding implementation time frames.

Covered entities are required to accept transmissions in the standard format and must not delay a transaction or adversely affect an entity that wants to conduct standard transactions electronically. For HIPAA, both AHCCCS and its health plans are covered entities.

#### Document Objective

This Encounter Companion Document provides information related to electronic submission of NCPDP Pharmacy Encounter Transactions to AHCCCS by contracted health plans.

This Companion Guide tells health plans how to prepare and maintain a HIPAA compliant encounter interface, including information on populating encounter data elements for submission to AHCCCS.

#### **Intended Users**

Companion Documents are intended for the technical staffs of health plans and other entities that are responsible for electronic transaction exchanges. They also offer a statement of HIPAA Transaction and Code Set Requirements from an AHCCCS perspective.

Relationship to HIPAA Implementation Guides Companion Documents are intended to supplement the HIPAA Implementation Guides for each of the HIPAA transactions. Rules for data format, content, and field values can be found in the Implementation Guides. This document describes the technical interface environment with AHCCCS in terms of data and processing implications for AHCCCS trading partners. Operational information involving connectivity requirements, protocols, and electronic interchange procedures is covered in other documents that are available from the AHCCCS Information Services Division (ISD) Customer Support Center. This Companion Document provides specific information on the fields and values required for transactions that are sent to or received from AHCCCS.

Companion Documents are intended to supplement but not to replace the standard Implementation Guides for each HIPAA Transaction Set. Information in Companion Documents is not intended to:

- Modify the definition, data condition, or use of any data element or segment in the standard Implementation Guides.
- Add any additional data elements or segments to the defined data set.
- Utilize any code or data values that are not valid in the standard Implementation Guides.
- Change the meaning or intent of any implementation specifications in the standard Implementation Guides.

#### Disclaimer

This Companion Document is a technical document describing the specific technical and procedural requirements for interfaces between AHCCCS and its trading partners. It does not supersede either the health plan contracts or the specific procedure manuals for various operational processes. If there are conflicts between this document and health plan contracts or operational procedure manuals, the contract or procedure manual will prevail.

Substantial effort has been taken to minimize information conflicts. However, AHCCCS, the Information Services Division, or its employees will not be liable or responsible for any errors or expenses resulting from the use of information in this document. If you believe there is an error in the document, please notify the AHCCCS Information Services Division immediately.

## 1.2 Contents of this Companion Document

#### Introduction

Section 1 provides general information on Companion Documents and HIPAA and outlines the information to be included in the remainder of the document.

#### Transaction Overview

Section 2 provides an overview of the transaction or transactions included in this Companion Document including information on:

- The purpose of the transaction(s)
- The standard Implementation Guide for the transaction(s)
- Replaced and impacted AHCCCS files and processes
- Transmission schedules

#### Technical Infrastructure

Section 3 provides a brief statement of the technical interfaces required for trading partners to communicate with AHCCCS via electronic transactions. The AHCCCS Encounter Reporting User Manual provides information on file names and procedures used in encounter submission. See especially Chapter Two, Encounter Reporting Guidelines.

# Transaction Standards

Section 4 provides information relating to the transaction(s) in this Companion Document including:

- General HIPAA transaction standards
- Testing criteria and procedures
- Front end edits applicable to incoming transactions
- Procedures for generating and responding to required acknowledgment transactions
- Procedures for handling rejected transmissions and transactions

# Transaction **Specifications**

Section 5 provides specific information relating to the transaction(s) in this Companion Document including:

- A statement of the purpose of transaction specifications between AHCCCS and other covered entities
- AHCCCS-specific data requirements for the transaction(s) at the data element level

Transaction Specifications define in detail how HIPAA Transactions are formatted and populated for exchanges with AHCCCS.

## 2. NCPDP Encounter Transactions

#### 2.1 Transaction Overview

# **Encounter Submission**

For pharmacy encounters, AHCCCS uses batch National Council for Prescription Drug Programs (NCPDP) Encounter/Claim Request Transactions to achieve HIPAA compliance.

Encounter submission by health plans and encounter receipt and processing by AHCCCS are not changed by HIPAA mandates. What has changed significantly are encounter formats and code set requirements. AHCCCS "New Day" Pharmacy Encounters will now be submitted in the NCPDP format. New Day Encounters are encounters submitted to AHCCCS for the first time. They sometimes void or replace previously adjudicated encounters but they cannot correct or release encounters that are still in process.

In the HIPAA compliant environment, AHCCCS accepts encounters in the NCPDP format and relies on a translator to bring them into its Prepaid Medical Management Information System (PMMIS). Health plans wishing to submit pharmacy encounters in the NCPDP 5.1 format must follow the guidelines established in this document, while plans wishing to submit pharmacy encounters in the modified 3.2 format must follow the guidelines established in the 3.2 format document found on the AHCCCS web site at <a href="http://www.ahcccs.state.az.us/HIPAA/Documents/PDFs/NCPDP32ExcelFormat2004.pdf">http://www.ahcccs.state.az.us/HIPAA/Documents/PDFs/NCPDP32ExcelFormat2004.pdf</a> .

AHCCCS accepts all electronic transaction submissions as detailed in the Implementation Guide. The purpose of the Companion Document is to identify any unique requirements for data elements needed within transaction guidelines to help Trading Partners submit their claims.

# **Encounter Processing**

AHCCCS will use the Unsolicited 277 Encounter Status Transactions to inform submitting health plans of the status of each encounter. Encounter and service line status codes on the U277 Transaction are translated from codes used by PMMIS. "Pended" encounters in need of correction continue to be handled by correction procedures specific to AHCCCS and its health plans.

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#### Processes Replaced or Impacted

#### Replaced Processes

Electronic New Day Encounter File

#### **Impacted Processes**

- Receipt of encounters from contracted health plans
- Notification to health plans of encounter statuses with Unsolicited 277
   Encounter Status Transactions

The impacted processes will continue to function but will be changed so that they meet all X12N and NCPDP data and/or format compliance requirements.

#### 2.2. Encounter Transactions

#### **Purpose**

Health plans pay claims from providers in their networks. AHCCCS pays health plans on a capitated per member per month basis with additional payments for high expenditure members via reinsurance. The Agency makes use of encounter data in capitation rate setting and in critical financial and utilization reports.

AHCCCS uses HIPAA compliant Transactions for both fee for service claims and encounters. This Companion Document deals only with NCPDP encounters.

Contracted health plans transmit NCPDP Encounter Transactions in batch mode through the AHCCCS File Transfer Protocol (FTP) Server. Batch submission accommodates large volumes of encounters from multiple health plans.

#### Standard Implementation Guides

The Standard and Implementation Guides for the NCPDP Encounter Transactions are:

- NCPDP Telecommunication Standard Specification (NCPDP Version/Release 5.1): B1, B2, and B3 Transactions
- NCPDP Telecommunication Standard Implementation Guide (NCPDP Version/Release 5.1): B1, B2, and B3 Transactions
- NCPDP Batch Standard: (NCPDP Version/Release 1.1) Header, Detail Description, and Trailer Segments
- NCPDP Batch Standard Implementation Guide: (NCPDP Version/Release 1.1) Header, Detail Description, and Trailer Segments

AHCCCS is using HIPAA compliant Telecommunication Version 5.1 and Batch Version 1.1. The NCPDP Organization does not issue Addenda. The NCPDP Telecommunication Standard describes transactions for use in both interactive and batch modes. The Batch Standard describes the Header, Detail Description, and Trailer Records that enclose NCPDP Transactions.

#### **Related Specifications**

In addition to NCPDP Encounter Transactions, AHCCCS is implementing Unsolicited 277 or U277 Encounter Status Transactions. AHCCCS sends U277 Transactions to encounter submitters in response to processed encounters with finalized or pended outcomes. Professional, dental, institutional, and drug encounters are included. The U277 Transaction has its own Companion Document.

# 3. Technical Infrastructure and Procedures

#### AHCCCS Data Center Communications Requirements

Trading partners connect to AHCCCS by going from the Internet through a Virtual Private Network (VPN) Tunnel to the AHCCCS File Transfer Protocol (FTP) Server. In standard software-to-hardware VPN connections, VPN client software is installed and configured on each machine at the client site that requires FTP access. Cisco Systems Software to establish provider computers as VPN Clients is available from the sources documented in the AHCCCS electronic encounter submission document. Detailed information on FTP and VPN setups also appears in that manual.

#### Technical Assistance and Help

The AHCCCS ISD Customer Support Center provides technical assistance related to questions about electronic claims submission or data communications interfaces. All calls result in Ticket Number assignment and problem tracking. Contact information is:

- **Telephone Number:** (602) 417-4451
- **Hours:** 8:00 AM 5:00 PM Arizona Time, Mondays through Fridays
- Information required for initial call:
  - o Topic of Call (VPN setup, FTP procedures, etc.)
  - o Name of caller
  - o Organization of caller
  - o Telephone number of caller
  - o Nature of problem (connection, receipt status, etc.)
- Information required for follow up call(s):
  - o Ticket Number assigned by the Customer Support Center

#### 4. Transaction Standards

#### 4.1 General Information

#### HIPAA Requirements

HIPAA standards are specified in Implementation Guides for each transaction set. NCPDP Transactions have Release Numbers but not Addenda. For pharmacy encounters, AHCCCS uses NCPDP Release 5.1 Transactions in combination with Release 1.1 batch segments.

An overview of specific requirements can be found in each Implementation Guide. Implementation Guides contain information related to:

- The format and content of interchanges and functional groups of transactions
- The format and content of the Header, Detail, and Trailer Segments specific to the transaction
- Code sets and values authorized for use in the transaction

For encounters, this Companion Document, in combination with the Implementation Guide, tells how to prepare data in HIPAA standard formats for submission to AHCCCS.

#### Size of Transmissions/ Batches

Transmission sizes are limited based on the number of segments/records recommended by HIPAA standards. There is no AHCCCS limit on file size for electronic encounter submission. HIPAA recommendations for the maximum file size of each transaction set are specified in the Implementation Guide and its authorized Addenda.

For NCPDP Encounter transmissions, the length of a control field imposes a limit of 9,999,999,997 Claim (B12, B2, or B3) Transactions per electronic transmission, each with from one to four drug lines. However, AHCCCS imposes a limit of 100,000 transactions per transmission. A submitter may submit multiple transmissions per cycle.

#### 4.2 Edits for Encounter Transactions

Overview of the Syntactical Edit Process

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Updated: 6.15.2007

Edits performed by the AHCCCS translator on NCPDP Encounter Transactions ensure that incoming transactions comply with the standards documented in the transaction's HIPAA Implementation Guide. Only NCPDP Transactions of encounters that have passed translator edits can have their claims translated and adjudicated. The translator's edits are prior to and in addition to edits performed by PMMIS. AHCCCS processes and procedures for resolution of encounters pended by PMMIS remain unchanged.

AHCCCS acknowledges NCPDP validating emails and provides minimal basic file validation (record count and dollar amount) via email during the translator validation process. This validation only confirms that the transaction set has passed a set of "syntactical" edits. "Semantic" errors may still follow from PMMIS edits. ("Syntactical" errors differ from "semantic" errors in that they involve data structures rather than meanings of data elements. In general, the AHCCCS translator handles "syntactical" edits and PMMIS handles "semantic" edits.)

#### **Data Interchange Conventions** 4.3

**Overview of Data** Interchange

When receiving NCPDP Encounter Transactions from health plans, AHCCCS follows standards developed by the National Council for Prescription Drug Programs (NCPDP).

#### **Acknowledgement Procedures** 4.4

Overview of Electronic Acknowledgment **Processes** 

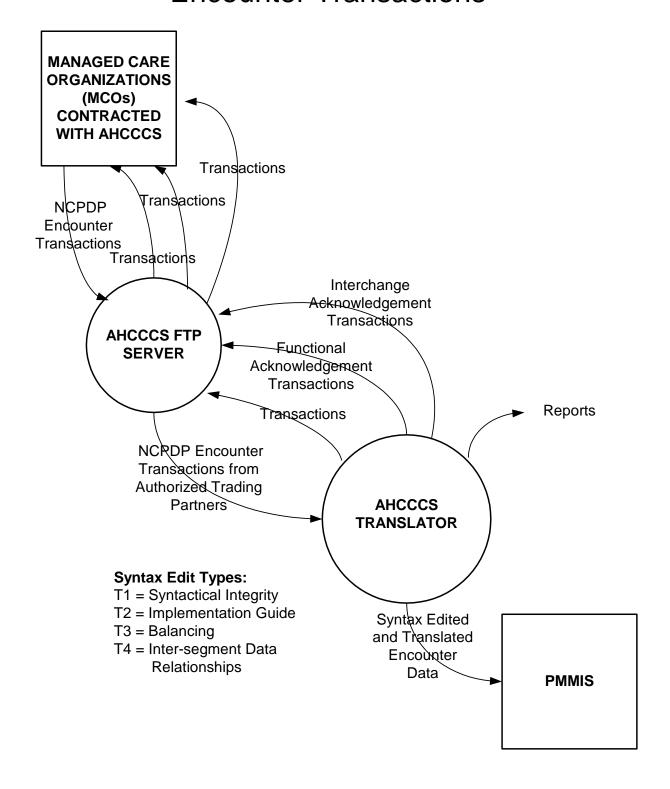
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The diagram on the next page, AHCCCS Interchange Flow for NCPDP Encounter Transactions, shows how the AHCCCS translator accepts, acknowledges, and reports problems on NCPDP Encounters from health plans.

1988, 1992, 1999, 2000, 2007 NCPDP

# AHCCCS Interchange Flow for 837 Encounter Transactions



#### 4.5 Rejected Transmissions and Transactions

Overview of Rejection Process Upon receiving an electronic transmission from an encounter submitter, the AHCCCS translator's first action is to check for the presence of a validating email. If an email is found where the filename, record count, and dollar amount match the information found on the file, the file is translated and sent on to PMMIS for further processing. If a match is not found, the file is placed into a hold directory for review and possible later validation. A report is sent out each morning via email to submitters who have files in the hold directory so they can research potential problems, correct them, and validate the file(s). Files which are not validated within 10 days are deleted from the system.

# 5. Transaction Specifications

# **5.1** Transaction Specifications

#### **Purpose**

Transaction specifications are designed, in combination with the HIPAA Implementation Guides, to identify data to be transmitted between particular trading partners and to specify its type and format. The following information supplements the requirements in HIPAA Transaction Implementation Guides. Data structures that are fully covered by the HIPAA Implementation Guide are not mentioned in this section.

NOTE: Only transaction data with submission requirements specific to AHCCCS encounters is included in the table below.

#### Relationship to HIPAA Implementation Guides

Transaction specifications are intended to supplement the data in the Implementation Guides for each transaction set with specific information pertaining to the trading partners using the transaction set.

The information in the Transaction Specifications is not intended to:

- Modify the definition, data condition, or use of any data element or segment in the standard Implementation Guides.
- Add any additional data elements or segments to the defined data set.
- Utilize any code or data values that are not valid in the standard Implementation Guides.
- Change the meaning or intent of any implementation specifications in the standard Implementation Guides.

## **5.2** Encounter Transaction Specifications – NCPDP Encounters

#### Overview

NCPDP Encounter Transactions contain data to enable AHCCCS to process and report on pharmacy encounters, plus a number of additional fields. The purposes of Transaction Specifications are to identify the data elements and data element values that AHCCCS uses in Encounter Transactions and to tell health plans how to populate encounter data for AHCCCS. NCPDP Version 5.1 Transactions are mandated for HIPAA and required by AHCCCS, along with Batch Version 1.1 Header, Detail Description, and Trailer Segments.

NCPDP Drug Encounter/Claim Transactions are functionally equivalent to ASC X12N 837 Encounter/Claim Transactions. Viewed closely, however, they look quite different. In terms of philosophy and nomenclature, X12 and NCPDP are related but separate domains. For this reason, AHCCCS recommends that submitters of NCPDP Encounters become familiar with the NCPDP publications that this Companion Document supports. We suggest that NCPDP encounter submitters focus on the following documents available from the NCPDP Organization (http://www.ncpdp.org).

- NCPDP Telecommunication Standard Implementation Guide, Version/Release 5.1
- NCPDP Telecommunication Standard Specifications, Version/Release
   5.1
- NCPDP Batch Standard, Version/Release 1.1
- NCPDP Batch Standard Implementation Guide, Version/Release 1.1

The specifications in this section apply only to NCPDP Encounter Transactions that health plans send to AHCCCS, not to the fee-for-service pharmacy claims that a contracted pharmacy benefit manager (PBM) receives from fee-for-service providers and adjudicates for AHCCCS.

#### General Transaction Specifications

NCPDP Encounter Transaction Specifications that are not specific to an individual data element are discussed below.

- Three NCPDP Claim Request Transactions are accepted by AHCCCS in a batch mode for pharmacy encounters:
  - Original Encounter (B1) Transactions
  - Encounter Reversal or Void (B2) Transactions
  - Encounter Replacement (B3) Transactions

Reversal and Replacement Transactions specify encounters previously processed by AHCCCS to be voided or replaced.

- With the exception of data elements in the Transmission and Transaction Header Segments, all NCPDP Encounter Segments are of variable length. Fields for elements within segments occur only when the element is present. There are no blank or null fields.
- Updates to the Final HIPAA Rule require that Batch Version 1.1 (rather than the originally specified Version 1.0) Transactions be used for batch interchanges of NCPDP Transactions. The batch NCPDP Transaction consists of transmission-level header and trailer segments that occur at the beginning and the end of other NCPDP Transactions, plus a segment that encloses NCPDP transaction data.

From 1 to 9,999,999,999 NCPCP Encounter Transactions, including the Batch Header and Trailer Segments, can be accommodated in an NCPDP transmission. However, AHCCCS limits this to 100,000 transactions per transmission. For the batch standard, each NCPDP Transaction is enclosed within a Transaction Detail Definition Record that identifies the transaction by a submitter-assigned ID Number. In most situations, an NCPDP Encounter/Claim Transaction can support up to four drug service lines.

Information on population of elements on batch Header, Trailer, and Detail Definition Segments appears in NCPDP Drug Encounter Specifications before and after Transaction Specifications for B1, B2, and B3 Encounter Transactions.

The NCPDP documents must be reviewed in detail for the syntax to be used. The charts below do not show the syntax detail required.

#### Transaction Specifications Table

The NCPDP Encounter Transaction Specifications for individual data elements are shown in the table starting on the next page. Definitions of table columns follow.

#### Segment

The name of the segment or standard grouping of data elements within a NCPDP Transaction.

#### Element ID

The data element's identifier as shown in the NCPDP Implementation Guide and Data Element Dictionary.

#### Element Name

The data element's name as shown in the NCPDP Implementation Guide and Data Element Dictionary. For elements within fixed-length Batch Header, Detail Definition, and Trailer Records, the field length in bytes appears in this column as well.

#### **Element Definition**

How the data element is defined in the NCPDP Data Element Dictionary.

#### Valid Values

Data element values in the Implementation Guide that are used by AHCCCS.

#### Definition/Format

Definitions of valid values used by AHCCCS and additional information about AHCCCS data element requirements.

#### NPI Contingency Plan

All AHCCCS system programming changes to support NPI implementation are complete, but AHCCCS is operating in an optional use period that allows providers to submit their Legacy Identifier number (any identifier previously used to identify a health care provider prior to NPI), their NPI number (that is known to the AHCCCS system) or both.

#### Dual Use

AHCCCS began to accept NPIs on transactions as of 1/1/2007. If the NPI is sent on a transaction, only the NPI is used to process the transaction even though a Legacy Identifier may be present on the transaction. For example, AHCCCS will not attempt to process a transaction using the Legacy Identifier if the NPI is present on the transaction but not on file with AHCCCS. If the NPI has not been registered/enrolled by AHCCCS, then the transaction will fail.

Consequently, NCPDP Encounter Transactions may be structured in different ways depending upon the provider's role in regards to the encounter submission.

- Primary (pharmacy) providers SHOULD use an NPI (if required for their provider type), but AHCCCS will accept submission of both the NPI and/or other legacy identifiers until a future date\*.
- Secondary (prescribing) providers (if required) SHOULD use an NPI, but AHCCCS will accept submissions of both the NPI and/or other legacy identifiers until a future date\*.

<sup>\*</sup> Monitor AHCCCS' web page (http://www.azahcccs.gov/hipaa/Documents/PDFs/NPIDocuments/) for the latest updates regarding the NPI Contingency Plan.

#### AHCCCCS DRUG ENCOUNTER TRANSACTION SPECIFICATIONS Based on NCPDP Telecommunication and Batch Standard TRANMISSION HEADER RECORD – Appears at the beginning of transmissions of from 1 to 9,999,999,997 NCPDP Transactions Element ID NCPDP Element **Element Definition** Valid **Definition/Format** Segment Name Value X"02" A hexadecimal "02" within a one-byte field. 880-K4 Transmission TEXT INDICATOR/ A field that indicates the Header 1 BYTE beginning of an NCPDP Record. Transmission 701 A field that identifies the File Control (Header) SEGMENT Header IDENTIFIER/ segment. 2 BYTES 880-K6 TRANSMISSION The kind of NCPDP Transmission Transaction TYPE/1 BYTE Header Transactions included in the transmission. Transmission 880-K1 SENDER ID/ Submitting health plans are identified by a 3-byte acronym assigned by An identification number of AHCCCS followed by the submitter's Tax ID [9], AHCCCS Health Plan ID [6], Header 24 BYTES the transmission sender a three-character Transmission Submitter Number (TSN), and a onedefined by the processor. character Input Mode ("2" [Adjudicated Encounter] or "6" [Denied Encounter]). BATCH NUMBER/ A Batch Number assigned by This submitter-assigned number must match the Batch Number in the Trailer Transmission 806-5C 7 BYTES Record. Header the sender. CREATION DATE/ The date on which the batch Transmission 880-K2 Format is CCYYMMDD. Header 8 BYTES transmission is created. CREATION TIME/ Transmission 880-K3 The times at which the batch Format is HHMM. Header 4 BYTES transmission is created. Transmission 702 FILE TYPE/1 BYTE An indication of whether the Production Header transmission is test or Т Test production. The Version and Release 102-A2 VERSION/ NCPDP Batch Version 1.1 Transmission Header RELEASE Number of the Batch NUMBER/2 BYTES Standard for this Header Record. AHCC "AHCCCS" followed by the AHCCCS Federal Tax ID. Transmission 880-K7 RECEIVER ID/ A receiver identification Header 24 BYTES number that "reflects valid CS86-600479 enrollment between trading partners for batch file 1

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AHCCCCS DRUG ENCOUNTER TRANSACTION SPECIFICATIONS Based on NCPDP Telecommunication and Batch Standard						
TRANMISSION	N HEADER F	RECORD – Appears	s at the beginning of transm	issions	of from 1 to 9,999,999,997 NCPDP Transactions	
Segment	<b>Element ID</b>	NCPDP Element	Element Definition	Valid	Definition/Format	
		Name		Value		
Transaction	880-K4	TEXT INDICATOR/	A field that indicates the end	X"02"	A hexadecimal "02" within a one-byte field.	
Detail		1 BYTE	of an NCPDP Record.		•	
Definition						

<b>TRANSACTIO</b>	RANSACTION DETAIL DEFINITION RECORD – Encloses each NCPDP Transaction							
Segment	Element ID	NCPDP Element	Element Definition	Valid	Definition/Format			
		Name		Value				
Transaction	880-K4	TEXT INDICATOR/	A field that indicates the	X"02"	A hexadecimal "02" within a one-byte field.			
Detail		1 BYTE	beginning of an NCPDP					
Definition			Record.					
Transaction	701	SEGMENT	A field that identifies the	G1	Detail Data Record			
Detail			segment.					
Definition		2 BYTES						
Transaction	880-K5	TRANSACTION	A number that identifies the		Assigned by transaction submitter			
Detail		_	transaction.					
Definition		NUMBER/						
		10 BYTES						
Transaction	NCPDP B1,	B2, or B3 Encounter	r Transaction Record (see bel	ow)				
Detail								
Definition								
Transaction	880-K4	TEXT INDICATOR/	A field that indicates the end	X"03"	A hexadecimal "03" within a one-byte field.			
Detail		1 BYTE	of an NCPDP Record.					
Definition								

<b>B1 - ORIGINA</b>	1 - ORIGINAL ENCOUNTER RECORD						
Segment	Element ID	NCPDP Element	Element Definition	Valid	Definition/Format		
		Name		Value			
Transaction	202-B2	SERVICE	Code qualifying the `Service	01	National Provider Identifier		
Header		PROVIDER ID	Provider ID' (201-B1).	05	Medicaid ID		
		QUALIFIER					
Transaction	201-B1	SERVICE	ID assigned to a pharmacy		Provider Id/Pharmacy Number.		
Header		PROVIDER ID	or provider.		Until May 22, 2007, AHCCCS Id and Location Number NNNNNNLL		
					May 23, 2007 and after, National Provider Identifier		

B1 - ORIGINA	AL ENCOUNT	ER RECORD			
Segment		NCPDP Element	Element Definition	Valid	Definition/Format
		Name		Value	
Insurance	302-C2	CARDHOLDER ID	Insurance ID assigned to the		The health plan member's AHCCCS ID
			cardholder.		
Claim		PRODUCT/	ID of the product dispensed		The NDC Code for the dispensed drug in 5/4/2 format. Each NDC sub-field
		SERVICE ID	or service provided.		should be right justified and, if necessary, filled with high order zeros.
Claim	330-CW	ALTERNATE ID	The Medicaid unique claim		Health Plan CRN
			identification number (also		
			referred to as the ICN or		
			TCN)		
Prescriber		PRESCRIBER ID	Code qualifying the	01	National Provider Identifier
		QUALIFIER	Prescriber ID' (411-DB).	05	Medicaid ID
Prescriber	411-DB	PRESCRIBER ID	ID assigned to the		The AHCCCS ID and Location Code of the prescribing provider
			prescriber.		Until May 22, 2007, AHCCCS Id and Location Number NNNNNNLL
					May 23, 2007 and after, National Provider Identifier
COB/Other	111-AM	SEGMENT	Identifies the segment in the	05	Coordination of Benefits (COB) Segment
Payments		IDENTIFICATION	request and/or response.		
					One occurrence of the COB/Other Payments Segment is required for health
					plan payment information. Subsequent iterations of the segment can be
					used for data on other third party payers.
COB/Other		COORDINA-	Count of other payment		The number of "other coverages" involved in the claim that resulted in this
Payments		TION OF	occurrences.		encounter. Always 1 for the health plan, incremented by 1 for each
		BENEFITS/			additional coverage (2, for example, when the health plan member has
		OTHER			Medicare A).
		PAYMENTS			
		COUNT			
COB/Other		OTHER PAYER	Code identifying the type of		Any valid value.
Payments		COVERAGE TYPE	Other Payer ID' (340-7C).		
COB/Other		OTHER PAYER ID	Code qualifying the `Other		Use a value of "99" when the payer is a health plan and an appropriate
Payments		QUALIFIER	Payer ID' (340-7C).		Implementation Guide value when the payer is an additional other carrier.
COB/Other	340-7C	OTHER PAYER ID	ID assigned to the payer.		The AHCCCS Health Plan ID and TSN for health plans. Any available ID
Payments					number for additional other carriers.
COB/Other		OTHER PAYER	Count of the payer amount		The number of "other payers" (including the health plan but excluding
Payments		AMOUNT PAID	paid occurrences.		AHCCCS) that made payments.
		COUNT			
COB/Other		OTHER PAYER	Code qualifying the `Other		For health plan segments, the value is always "07" (Drug Benefit). Use the
Payments		AMOUNT PAID	Payer Amount Paid' (431-		most appropriate Implementation Guide value for additional other payers.
		QUALIFIER	DV).		

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<b>B1 - ORIGINA</b>	B1 - ORIGINAL ENCOUNTER RECORD						
Segment	Element ID	NCPDP Element	Element Definition	Valid	Definition/Format		
		Name		Value			
COB/Other	431-DV	OTHER PAYER	Amount of any payment		For the health plan COB Segment, the Health Plan Paid Amount. If		
Payments		AMOUNT PAID	known by the pharmacy from		additional other payers are involved, the amount paid by each of them.		
			other sources (including				
			coupons).				

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B2 – REVERSAL OR VOID RECORD					
Segment	Element ID	NCPDP Element	Element Definition	Valid	Definition/Format
		Name		Value	
Transaction	202-B2	SERVICE	Code qualifying the `Service	01	National Provider Identifier
Header		PROVIDER ID	Provider ID' (201-B1).	05	Medicaid ID
		QUALIFIER			
Transaction	201-B1	SERVICE	ID assigned to a pharmacy		Provider Id/Pharmacy Number.
Header		PROVIDER ID	or provider.		Until May 22, 2007, AHCCCS Id and Location Number NNNNNNLL
					May 23, 2007 and after, National Provider Identifier
Patient	332-CY	PATIENT ID	Resubmission Claim Number		The Claim Reference Number (CRN) of the original encounter being voided.
					Required when the original encounter is being voided.

B3 – REPLAC	33 - REPLACEMENT RECORD					
Segment	Element ID	NCPDP Element Name	Element Definition	Valid Value	Definition/Format	
Transaction Header		SERVICE PROVIDER ID QUALIFIER	Code qualifying the `Service Provider ID' (2O1-B1).	01 05	National Provider Identifier Medicaid ID	
Transaction Header		SERVICE PROVIDER ID	ID assigned to a pharmacy or provider.		Provider Id/Pharmacy Number. Until May 22, 2007, AHCCCS Id and Location Number NNNNNNLL May 23, 2007 and after, National Provider Identifier	
Patient	332-CY	PATIENT ID	Resubmission Claim Number		The Claim Reference Number (CRN) of the original encounter being replaced.  Required when the original encounter is being replaced.	
Claim		PRODUCT/ SERVICE ID	ID of the product dispensed or service provided.		The NDC Code for the dispensed drug in 5/4/2 format. Each NDC sub-field should be right justified and filled with high order zeros	
Prescriber		SEGMENT IDENTIFICATION	Identifies the segment in the request and/or response.	03	Prescriber Segment	
Prescriber		PRESCRIBER ID QUALIFIER	Code qualifying the Prescriber ID' (411-DB).	01 05	National Provider ID Medicaid ID	
Prescriber		PRESCRIBER ID	ID assigned to the prescriber.		The AHCCCS ID and Location Code of the prescribing provider Until May 22, 2007, AHCCCS Id and Location Number NNNNNNLL May 23, 2007 and after, National Provider Identifier	
COB/Other Payments		SEGMENT IDENTIFICATION	Identifies the segment in the request and/or response.	05	Coordination of Benefits (COB) Segment  One occurrence of the COB/Other Payments Segment is required for health plan payment information. Subsequent iterations of the segment can be used for data on other third party payers.	

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B3 - REPLAC	B3 – REPLACEMENT RECORD					
Segment	Element ID	NCPDP Element	Element Definition	Valid	Definition/Format	
		Name		Value		
COB/Other	337-4C	COORDINATION	Count of other payment		The number of "other coverages" involved in the claim that resulted in this	
Payments		OF BENEFITS/	occurrences.		encounter. Always 1 for the health plan, incremented by 1 for each	
		OTHER			additional coverage (2, for example, when the health plan member has	
		PAYMENTS			Medicare).	
		COUNT				
COB/Other	338-5C	OTHER PAYER	Code identifying the type of		Any valid value.	
Payments		COVERAGE TYPE	Other Payer ID' (340-7C).			
COB/Other	339-6C	OTHER PAYER ID	Code qualifying the `Other		Use a value of "99" when the payer is a health plan and an appropriate	
Payments		QUALIFIER	Payer ID' (34O-7C).		Implementation Guide value when the payer is an additional other carrier	
COB/Other	340-7C	OTHER PAYER ID	ID assigned to the payer.		The AHCCCS Health Plan ID and TSN for health plans. For non-health plan	
Payments					other payers, any identifier is acceptable.	
COB/Other	342-HC		Code qualifying the `Other		For health plan segments, the value is always "07" (Drug Benefit). Use the	
Payments			Payer Amount Paid' (431-		most appropriate value for additional other payers.	
			DV).			
COB/Other			Amount of any payment		For the health plan COB Segment, the Health Plan Paid Amount. If	
Payments			known by the pharmacy from		additional other payers are involved, the amount paid by each of them.	
			other sources (including			
			coupons).			

TRANMISSION TRAILER RECORD – Appears at the end of transmissions of from 1 to 9,999,999,997 NCPDP Transactions						
Transmission	880-K4	TEXT INDICATOR/	A field that indicates the	X"02"	A hexadecimal "02" within a one-byte field.	
Trailer			beginning of an NCPDP			
			Record.			
Transmission	701	SEGMENT	A field that identifies the	99	File Trailer	
Trailer		IDENTIFIER/	segment.			
		2 BYTES				
Transmission	806-5C	BATCH NUMBER/	A Batch Number assigned by		This number must match the Batch Number in the Trailer Record.	
Trailer		7 BYTES	the sender.			
Transmission	751	RECORD COUNT/	The number of records in			
Trailer		10 BYTES	each batch, including header			
			and trailer records.			
Transmission	504-F4	MESSAGE/	Information regarding the		Not used by AHCCCS.	
Trailer		35 BYTES	batch.			
Transmission	880-K4	TEXT INDICATOR/	A field that indicates the end	X"03"	A hexadecimal "03" within a one-byte field.	
Trailer		1 BYTE	of an NCPDP Record.			